

## **PREMISE ALERT PROGRAM (P.A.P.) FREQUENTLY ASKED QUESTIONS**

### **1) What is the program about?**

The Premise Alert Program (P.A.P.) allows individuals with special needs, their families or caregivers, to provide information to police, fire and EMS personnel describing what special considerations may be required when responding to that individual's residence or place of work.

### **2) Do I qualify as a special needs person?**

As quoted from the Premise Alert Program Act:

“Disability” means an individual's physical or mental impairment that substantially limits one or more of the major life activities: a record of such impairment: or when the individual is regarded as having such an impairment.

“Special Needs Individuals” means those individuals who have or are at increased risk for a chronic physical, developmental, behavioral, or emotional condition and who also require health and related services of a type or amount beyond that required by individuals generally.

### **3) Will I be notified when emergency personnel respond to a family member's address in the program?**

Generally speaking, no. The information in the program is to assist responders with special considerations of residents. In some instances, field personnel may wish to have a contact person notified due to extenuating circumstances, but notification to contacts of response will generally not take place.

### **4) Does this program take the place of the Emergency Bracelet Program?**

No, the Emergency Bracelet Program is still in place and functioning. Participants in that program also have their location entered into our system indicating the resident is a member of the program.

### **5) Where is the information stored?**

The information is stored in our 9-1-1 center's database and will be kept there for a period of two years. You can re-submit your information prior to the expiration of the time period. All information given is kept confidential, and is only given out to emergency personnel when responding to a location in this program.

## **6) How will responders be notified of special considerations?**

Responders may be notified of these considerations by multiple methods. These include, but are not limited to: radio transmissions, computer messaging, cellular phones, ect.

## **7) How long does the information stay in the system?**

Directly quoting from the Premise Alert Program Act:

“All information entered into the PAP database must be updated every 2 years or when such information changes”

This means that if we do not receive updated information within the 2 years, the information *can* be removed from our system. It is important that you make sure to verify your information within the 2 year timeframe, or notify us any time there are changes to the information.

## **8) How can I participate in this program?**

There is a form that needs to be completed to participate in this program. The form can be downloaded from the Village of Lansing website ([www.villageoflansing.org](http://www.villageoflansing.org)), or picked up at the Lansing Police Department. The form can be returned to the Lansing Police Department at any time, attention: Donna Bergstrom, Assistant Supervisor of Communications. The form can also be faxed at 708-474-9931.

## **9) Who do I contact if I have any further questions?**

To obtain further information on the program, please contact:

Donna Bergstrom  
Assistant Supervisor of Communications  
708-895-7150  
dbergstrom@villageoflansing.org

Or

Brian Weis  
Supervisor of Communications  
708-895-7125  
bweis@villageoflansing.org