



# CARING FOR OUR COMMUNITIES

## ComEd offers Flexible Payment Options and Financial Assistance to customers in need

Flexible Payment Options Available through April 1, 2014.

### Flexible Budget Billing Option

- Establish a budget bill plan which includes your current bill. This option offers customers the opportunity to pay an amount lower than what is currently owed.

### Flexible Deferred Payment Agreement Option (DPA)

- Establish a new DPA even if you are currently on a plan.
- DPA's are also being extended to those who may have previously defaulted on a DPA plan.



### Financial Assistance for those who qualify

#### Residential Special Hardship Program\*

- Grants of up to \$1,500, once every two years, for eligible residential customers with household incomes up to 250 percent of the federal poverty level (\$58,875 for a family of four) are available. Through April 1, 2014 customers are NOT required to provide additional hardship documentation to qualify.

#### CHAMP (ComEd Helps Activated/Veteran Military Personnel)\*

- One-time bill payment assistance of up to \$1,000 for eligible military personnel and veterans who reside within ComEd's service territory

#### Non-Profit Assistance Program

- This one-time variable grant of up to \$2,000 is available for non-profit organizations, including faith-based organizations. Through April 1, 2014 organizations that have NOT received a grant within the last two year may apply.

### LEARN MORE

- To apply for the Residential Special Hardship grant or State sponsored assistance programs, such as LIHEAP visit a local LIHEAP Agency or call 888-806-CARE (2273), option 2 or visit [ComEd.com/CARE](http://ComEd.com/CARE) for more information.

Grant amounts may vary while funds are available